Coverage for: Individual + Dependents | Plan Type: PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>*) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to AdventistHealth.org/EmployeeHealthPlan or call 1-800-441-2524. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.dol.gov/ebsa/healthreform</u> or call 1-800-441-2524 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Tier 1: no deductible. Tier 2: \$500/enrollee. Out-of-network (Tier 3): \$500/enrollee. Copayments don't count toward deductible.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. Each enrollee must meet their own individual <u>deductible</u> and a separate <u>deductible</u> applies to each enrollee.
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> , primary care office visits, hospital services, inpatient/outpatient mental health services and rehabilitation services, and certain other services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this plan?	Individual: \$5,400 (\$1,700 for medical benefits and \$3,700 for pharmacy benefits). Family: \$9,600 (\$5,100 for medical benefits, \$4,500 for pharmacy benefits).	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Your required <u>premiums</u> *, <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See AdventistHealth.org/EmployeeHealthPlan or call 1-800-441-2524 for a list of network providers.	You pay the least if you use a <u>provider</u> in Tier 1. If covered, you will pay more if you use a <u>provider</u> in Tier 2. If covered, you will pay the most if you use an <u>out-of-network provider</u> (Tier 3), and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your plan pays (<u>balance-billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a referral. (But some specialists require <u>preauthorization</u> .)

^{*} Please note that, because the plan is self-funded and not insured, the term "premiums" actually means your employee-share contribution.



Common Medical Event	Services You May Need What You Will Pay If You Use a Tier 1 Provider or an Adventist Health In- House Pharmacy (You will pay the least)		What You Will Pay If You Use a Tier 2 Provider or OptumRX or Community Partner Pharmacy (You will pay more)	What You Will Pay If You Use an Out-of-Network* Tier 3 Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*
	Primary care visit to treat an injury or illness	\$20 copay/visit	\$30 copay/visit	\$30 copay/visit*	Deductible does not apply.
	Specialist visit	\$20 copay/visit	\$30 copay/visit	\$30 copay/visit*	Deductible does not apply.
If you visit a health care provider's office or clinic	Other practitioner office visit	No charge for nutritional counseling session; no charge for vision therapy; \$20 copay/chiropractor visit	\$30 copay/nutritional counseling; \$30 copay/ vision therapy; \$30 copay/chiropractor	\$30 copay for nutritional, vision therapy, and chiropractor*	<u>Deductible</u> does not apply. 5-visit annual limit on nutritional counseling before authorization. 12-visit annual limit on vision therapy (age 18 and under). \$1,000 annual chiropractic limit.
	Preventive care/ screening/ immunization	No charge	No charge	No charge*	<u>Deductible</u> does not apply. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	No charge for facility services or AH Clinic lab and x-ray services; 10% coinsurance for all other professional services	20% coinsurance	40% coinsurance for professional services; 20% coinsurance for facility services*	Preauthorization required for out-of-network facility services. Deductible does not apply to facility charges and AH Clinic lab and x-rays services. (Tier 2 facility coverage within CA is limited; facility must be listed at AdventistHealth.org/ EmployeeHealthPlan.)
	Imaging (CT/PET scans, MRIs)	No charge for Tier 1 facility services or AH Clinic x-rays; 10% coinsurance for all other professional services	20% coinsurance	40% coinsurance for professional services; 20% for facility services*	Preauthorization required. Deductible does not apply to facility charges and AH Clinic x-ray services. (Tier 2 facility coverage within CA is limited; facility must be listed at AdventistHealth.org/EmployeeHealthPlan.)

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Common Medical Event	Services You May Need	What You Will Pay If You Use a Tier 1 Provider or an Adventist Health In- House Pharmacy (You will pay the least)	What You Will Pay If You Use a Tier 2 Provider or OptumRX or Community Partner Pharmacy (You will pay more)	What You Will Pay If You Use an Out-of-Network* Tier 3 Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*
If you need drugs to treat your illness or condition More information about prescription drug coverage is available by calling us at 1-800-441-2524 or OptumRX at 1-866-534-7205	Generic drugs (Tier 1)	\$7 copay for 1-30-day supply; \$14 copay for 31- 90-day supply	\$17 copay for each 1-30-day retail supply, up to 90 days. \$34 copay for 31-90 day supply at OptumRx Home Delivery and Community Partner Pharmacies	Not covered	Preauthorization required for certain drugs. Deductible does not apply. \$0 copay for select Generic Maintenance medications used to treat asthma, depression, diabetes, heart disease/high blood pressure, and high cholesterol when filled at Adventist Health In-House pharmacies, Community Partners, or Pharmacy Benefit Manager pharmacies
	Preferred brand drugs (Tier 2)	\$35 copay for 1-30-day supply; \$70 copay for 31- 90-day retail supply	\$45 copay for each 1-30-day retail supply, up to 90 days. \$90 copay for 31-90 day supply at OptumRx Home Delivery and Community Partner Pharmacies	Not covered	Preauthorization required for certain drugs. Deductible does not apply. If a generic version of the drug is available but you use the brand drug, you will pay the cost difference between the brand and generic drug ("brand-over-generic fee") in addition to the applicable copayment for the brand drug, unless you have tried and failed the generic
	Non-preferred brand drugs (Tier 3)	\$60 copay for 1-30-day supply; \$120 copay for 31- 90-day supply	\$70 copay for each 1-30-day retail supply, up to 90 days. \$140 copay for 31-90-day supply at OptumRx Home Delivery and Community Partner Pharmacies	Not covered	drug option and have received <u>preauthorization</u> to use the brand drug. Specialty drug prescriptions must be filled by Adventist Health In-House pharmacies or OptumRx Specialty Pharmacies.

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Common Medical Event	Services You May Need	What You Will Pay If You Use a Tier 1 Provider or an Adventist Health In- House Pharmacy (You will pay the least)	What You Will Pay If You Use a Tier 2 Provider or OptumRX or Community Partner Pharmacy (You will pay more)	What You Will Pay If You Use an Out-of-Network* Tier 3 Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*	
	Specialty drugs	1-30-day retail supply: \$35 copay for generic; 20% coinsurance with \$180/Rx maximum for preferred brand; 20% coinsurance with \$205/Rx maximum for non-preferred brand	1-30-day retail supply: \$45 copay for generic; 20% coinsurance with \$200/Rx maximum for preferred brand; 20% coinsurance with \$225/Rx maximum for non-preferred brand	Not covered		
If you have	Facility fee (e.g., ambulatory surgery center)	No charge	20% coinsurance	20% coinsurance*	Preauthorization required. Deductible does not apply. (Tier 2 facility coverage within CA is limited; facility must be listed at AdventistHealth.org/ EmployeeHealthPlan.)	
outpatient surgery	Physician/surgeon fees	No charge	20% coinsurance	40% coinsurance*	Preauthorization required. <u>Deductible</u> does not apply to Tier 1 or to non-surgeon physician services, but <u>deductible</u> does apply to Tier 2 and 3 surgeons/assistant surgeons.	
If you need	Emergency room services	\$100 copay/visit	\$100 copay/visit	\$100 copay/visit	Copayment waived if admitted to hospital. Deductible does not apply.	
immediate medical attention	Emergency medical transportation	20% coinsurance after \$50 copay/ground transport or \$200 copay/air transport	20% coinsurance after \$50 copay/ground transport or \$200 copay/air transport	20% coinsurance after \$50 copay/ground transport or \$200 copay/air transport	<u>Deductible</u> does not apply.	
	Urgent care	\$20 copay/visit	\$30 copay/visit	\$30 copay/visit	Deductible does not apply.	
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	20% coinsurance	20% coinsurance*	Preauthorization required. Deductible does not apply. (Tier 2 facility coverage within CA is limited; facility must be listed at AdventistHealth.org/ EmployeeHealthPlan.)	

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Common Medical Event	Services You May Need	What You Will Pay If You Use a Tier 1 Provider or an Adventist Health In- House Pharmacy (You will pay the least)	What You Will Pay If You Use a Tier 2 Provider or OptumRX or Community Partner Pharmacy (You will pay more)	What You Will Pay If You Use an Out-of-Network* Tier 3 Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*
	Physician/surgeon fee	No charge	20% coinsurance	40% coinsurance*	Surgical <u>preauthorization</u> required. <u>Deductible</u> does not apply to Tier 1 or to non-surgeon physician services, but <u>deductible</u> does apply to Tier 2 and 3 surgeons and assistant surgeons.
If you have mental health, behavioral	Mental/Behavioral health and Substance use disorder outpatient services	\$20 copay/office visit; no charge for other services	\$30 copay/office visit; 20% coinsurance for Tier 2 facility services	\$30 copay/office visit; 40% coinsurance for other services*	Preauthorization required for all inpatient services and some outpatient services. Deductible does not apply.
health, or substance abuse needs	Mental/Behavioral health and Substance use disorder inpatient services	No charge	20% coinsurance	20% coinsurance*	(Tier 2 facility coverage within CA is limited; facility must be listed at AdventistHealth.org/ EmployeeHealthPlan.) Residential services covered separately.
If you are pregnant	Prenatal and postnatal care	No charge	20% coinsurance	40% coinsurance*	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). Deductible does not apply to Tier 1 services or to any facility services. (Tier 2 facility coverage within CA is limited; facility must be listed at AdventistHealth.org/EmployeeHealthPlan.)
	Delivery and all inpatient services	No charge	20% coinsurance	20% coinsurance*	Preauthorization required for all non-emergency deliveries and inpatient services, except for a normal delivery in a Tier 1 facility with a Tier 1 provider. Deductible does not apply to facility services. (Tier 2 facility coverage within CA is limited; facility must be listed at AdventistHealth.org/EmployeeHealthPlan.)

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Common Medical Event	Services You May Need	What You Will Pay If You Use a Tier 1 Provider or an Adventist Health In- House Pharmacy (You will pay the least)			Limitations, Exceptions, & Other Important Information*	
	Home health care	No charge	20% coinsurance	40% coinsurance*	<u>Preauthorization</u> required. <u>Deductible</u> does not apply.	
If you need help recovering or have other special health needs	Rehabilitation services	No charge for inpatient services; \$20 copay/ outpatient visit	\$30 copay /outpatient visit; 20% coinsurance for Tier 2 facility services	20% coinsurance for inpatient services; \$30 copay/outpatient visit*	Preauthorization required. Deductible does not apply.	
	Habilitation services (referred to as physical therapy, occupational therapy and speech therapy in the Plan)	No charge for inpatient services; \$20 copay/ outpatient visit	\$30 copay/ outpatient visit; 20% coinsurance for Tier 2 facility services	20% coinsurance for inpatient services; \$30 copay/outpatient visit*	(Tier 2 facility coverage within CA is limited; facility must be listed at AdventistHealth.org/ EmployeeHealthPlan.)	
	Skilled nursing care	No charge	20% coinsurance	20% coinsurance*	Preauthorization required. 100-day annual limit. Deductible does not apply to Tier 1. (Tier 2 facility coverage within CA is limited; facility must be listed at AdventistHealth.org/ EmployeeHealthPlan.)	
	Durable medical equipment	No charge	20% coinsurance	40% coinsurance*	Preauthorization required for CPM and Dynasplints, and all charges of \$2,000 or more. Deductible does not apply.	
	Hospice service	No charge	20% coinsurance	20% coinsurance*	Preauthorization required. Deductible does not apply to Tier 1.	
If your child	Eye exam	Not covered	Not covered	Not covered	Coverage offered under separate vision plan.	
needs dental or	Glasses	Not covered	Not covered	Not covered	Coverage offered under Separate vision plan.	
eye care	Dental check-up	Dental check-up Not covered		Not covered	Coverage offered under separate dental plan.	

Excluded Services & Other Covered Services:

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Services Your Plan Does NOT Cover (This isn't a complete list. Check your plan document for more information and a list of other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care

- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care (except for diabetes or severe peripheral vascular disease)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

 Bariatric surgery (\$500 copay for second surgery) Chiropractic care (\$1,000/enrollee annual limit) Hearing aids (\$5,000/ear every two years) Weight loss programs
 (only with prescription;
 attendance requirements
 and lifetime maximums apply)

Your Rights to Continue Coverage: There is a state agency that can help if you want to continue your coverage after it ends. The contact information for that agency is: CA 1-800-300-1506 coveredca.com. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Customer Service, ONE Adventist Way, Roseville, CA 95661, Phone: (800) 441-2524, Fax: (916) 781-2441. Additionally, a consumer assistance program may be able to help you file your appeal. Contact: CA 1-888-466-2219 healthhelp.ca.gov.

Does this Coverage Provide Minimum Essential Coverage? Yes. Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid (Medi-Cal), CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this Coverage Meet the Minimum Value Standard? Yes. If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services: Spanish (Español): Para obtener asistencia en Español, llame al 1-800-441-2524.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care hospital delivery)	and a	Managing Joe's type 2 Diab (a year of routine in-network care of controlled condition)	Mia's Simple Fracture (in-network emergency room visit and follow up care)		
The plan's overall deductible \$0 Specialist copayment \$20 Hospital (facility) coinsurance 0% Other coinsurance 0%		 The plan's overall deductible Specialist copayment Hospital (facility) coinsurance Other coinsurance 	\$0 \$20 0% 0%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$0 \$20 0% 20%
This EXAMPLE event includes services Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood wo Specialist visit (anesthesia)		This EXAMPLE event includes services Primary care physician office visits (included education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)	ing disease	This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$0	Deductibles	\$0	Deductibles	\$0
Copayments	\$10	Copayments	\$200	Copayments	\$200
Coinsurance \$0		Coinsurance	\$0	Coinsurance	\$200
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions (OTC drugs) \$60		Limits or exclusions (OTC drugs)	\$20	Limits or exclusions	\$0
The total Peg would pay is \$70		The total Joe would pay is	\$220	The total Mia would pay is	\$400

THE ABOVE EXAMPLES ASSUME: ALL SERVICES AND SUPPLIES ARE RECEIVED FROM TIER 1 PROVIDERS; ALL PRESCRIPTION MEDICATIONS ARE RECEIVED FROM AH IN-HOUSE PHARMACIES; PRIOR AUTHORIZATION IS OBTAINED WHEN REQUIRED. NOTE THAT TIER 2 AND OUT-OF-NETWORK (TIER 3) COST SHARING IS HIGHER (DEDUCTIBLES, COPAYMENTS, AND COINSURANCE).