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Financial Assistance Program

AdventistHealth.org/FAP
1-844-827-5047

Getting help to pay your medical bills

Financial Assistance Program





At Adventist Health, we work hard to help you stay healthy. This includes providing assistance if you have trouble paying your medical bill. You should always be able to get medical care, even if you don't think you can pay.

Do I qualify for assistance?

To find out if you qualify for help paying your medical bill, ask to fill out a financial assistance application. You can fill it out when you are receiving care or after you get your bill. We will use the information you provide on this form to determine if you qualify for help paying your bill.

In general:

- If your yearly income is less than or equal to 200% of the current Federal Poverty Guideline, you may qualify for a full discount on your charges
- If your yearly income is above 200% of the current Federal Poverty Guideline, you may qualify for a partial discount on your charges

How do I apply for help?

You can get a free copy of this summary, our financial assistance policy and an application in different languages by:

1. Going to the registration area
2. Going to our website (AdventistHealth.org/FAP)
3. Calling us at 1-844-827-5047
4. Writing to our address:

Adventist Health

ATTN: Financial Assistance Program

PO BOX 619002

Roseville, CA 95661

We will help you fill out the form—just ask. When you have finished filling out the form, give it to a registration employee or mail it to the address above.

How do you decide how much financial help I get?

The amount of assistance you get to pay your bill depends on your financial need. When you qualify for assistance, we use the amounts generally billed to all patients with insurance to determine how much you will be responsible to pay for emergency and medically necessary care.