ADVENTIST HEALTH
DELANO

2025

IMPLEMENTATION STRATEGY

Year Three Update, FY 2025

January 1, 2025-December 31, 2025

Adventist Health
Delano

Table of Contents

I. PURPOSE & SUMMARY 3
II. GETTING TO KNOW US.....4
Who we Serve.....5
Adventist Health.....6
III.CHIS Update, FY 2025 7
a. High Priority: Access to Care.....8
b. High Priority: Financial Stability 9
c. High Priority: health Conditions.....10
IV. COMMUNITY HEALTH FINANCIAL ASSISTANCE FOR MEDICALLY NECESSARY CARE COMMITMENT.....12
V. Closing.....13
VI. Financial Table.....14

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Purpose & Summary

Non-profit health systems, community-based organizations, and public health agencies across the country all share a similar calling: to provide public service to help improve the lives of their community. To live out this calling and responsibility, Adventist Health Delano conducts a Community Health Needs Assessment (CHNA) every three years, with our most recent report completed in 2022. Part of that process is engaging our community through focus groups, key informant interviews and surveys. Represented and vulnerable populations included: agricultural workers, civic government, community-based healthcare workers focusing on behavioral health, children, domestic abuse, early education, education, families, formerly incarcerated, higher education, law enforcement, low-income, medically underserved, men, minority populations, older adults, public health, students, unhoused and women populations.

Now that our communities' voices, stories, and priority areas are reflected in the CHNA, our next step is to complete a Community Health Improvement Plan (CHIP), or as we refer to it, a Community Health Implementation Strategy (CHIS).

The CHIS consists of a long-term community health improvement plan that strategically implements solutions and programs to address our health needs identified in the CHNA. Together with the Adventist Health Well-Being team, local public health officials, community-based organizations, medical providers, students, parents, and members of selected underserved, low-income, and minority populations, Adventist Health Delano intentionally developed a strategic plan to address the needs of our community.

In this Implementation Strategy Year Three Update, FY 2025 also known as the Community Health Plan Update, FY 2025, you will find strategies, tactics, and partnerships that address the following health needs identified in the 2022 Community Health Needs Assessment.

Access to Care

Financial Stability

Health Conditions

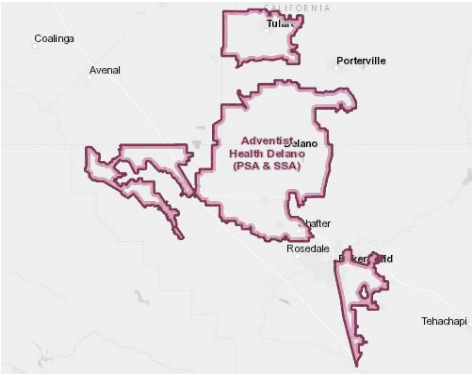
Getting to know our Delano CHNA service area*

The greater Delano area is recognized as one of the largest grape-growing regions in the nation, yet the unique community with a total population of 402,651 in the area offers more: it's a youthful community, with 72% of the population being younger than 44 as well as diverse with Hispanics representing 75.91% of the population.

Among this population, 33.82% of children live in poverty, and 3.23% of students are unhoused, compared to the state average of 4.25% and a national average of 2.77%. While residents spend 55.97% of their income on housing and transportation, on average, Delano offers families many opportunities to play and learn together, including activities like fishing and boating at Lake Woollomes and attending a variety of academy classes like college prep and language courses.

For a more detailed look into community member comments, facts and numbers that are captured in the CHNA, please visit adventisthealth.org/about-us/community-benefit. The following pages provide a closer look into our community demographic as well as our approach to the CHIS.

**This service area represents Adventist Health Delano's primary service areas (PSA), accounting for 75% of hospital discharges. Additionally, we took a collaborative approach and expanded our PSA by inviting Steering Committee members to include the zip codes of those they serve, creating the Delano CHNA service area.*



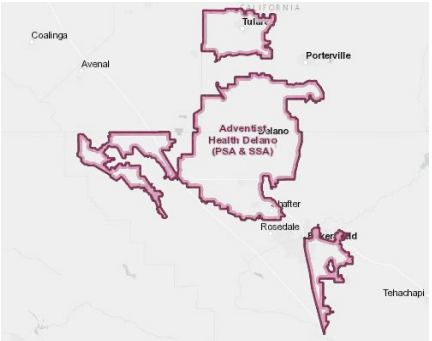
What if our community worked together and made life all-around better? What if we offered various pathways to meet our diverse needs, so every member of our community experienced better health, prosperity and longevity?

Who We Serve

DEMOGRAPHIC PROFILE

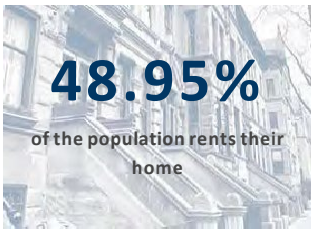
The following zip codes represent Adventist Health Delano's primary service area (PSA), accounting for 75% of hospital discharges. Additionally, we took a collaborative approach and expanded our PSA by inviting Steering Committee members to include the zip codes of those they serve.

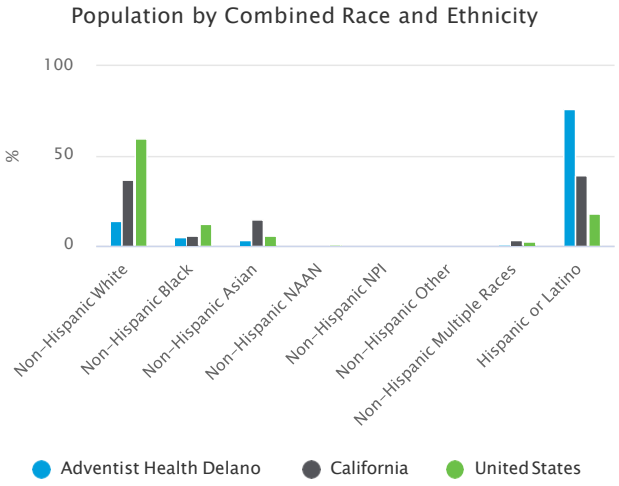
The Adventist Health Delano CHNA market has a total population of 402,651(based on the 2020 Decennial Census). The largest city in the service area is Tulare, with a population of 59,312. The service area is comprised of the following zip codes: 93263, 93256, 93250, 93261, 93280, 93249, 93304, 93305, 93270, 93201, 93215, 93274, 93307, 93219.



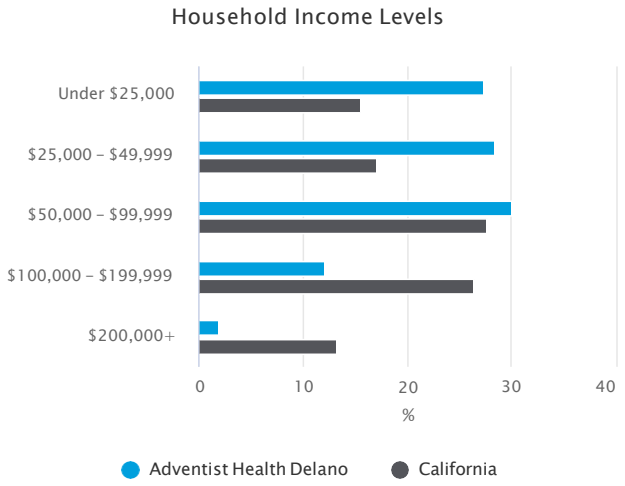
Total Population

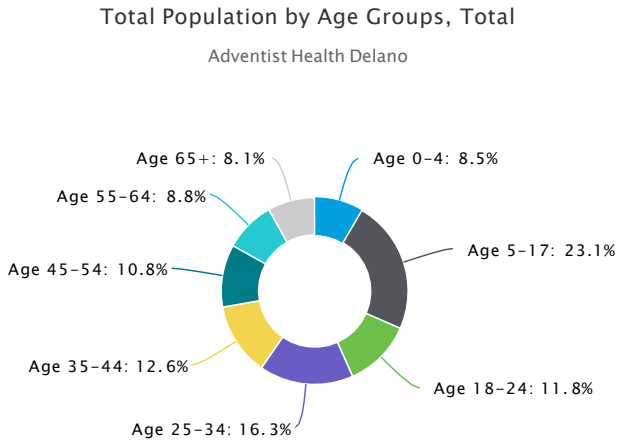
402,651





Note: NAAN = Native American or Alaska Native, NPI = Native Hawaiian or Pacific Islander.





About Us

Adventist Health Delano

Adventist Health Delano is a not-for-profit, full-service community and regional teaching hospital that serves 10 rural central California towns and is committed to providing an exceptional patient experience. With a total of 156 beds, Adventist Health Delano offers services including an Intensive Care Unit, a Sub-Acute Care Unit, a Medical Surgical Unit, a dedicated Surgical Pavilion and an Obstetrics/ Gynecology Unit. Our vast network of healthcare resources and expertise allows us to provide our community with seamless coordination and access to specialized services.

Adventist Health

Adventist Health is a faith-inspired, nonprofit integrated health system serving more than 80 communities on the West Coast and Hawaii. Founded on Adventist heritage and values, Adventist Health provides care in hospitals, clinics, home care agencies, hospice agencies and joint-venture retirement centers in both rural and urban communities. Our compassionate and talented team of 34,000 includes associates, medical staff physicians, allied health professionals and volunteers driven in pursuit of one mission: living God's love by inspiring health, wholeness and hope. Together, we are transforming the American healthcare experience with an innovative, yet timeless, whole-person focus on physical, mental, spiritual and social healing to support community well-being.

Adventist Health's Approach to CHNA & CHIS

Adventist Health prioritizes well-being in the communities we serve across our system. We use an intentional, community centered approach when creating our hospital CHNA's to understand the health needs of each community. After the completion of the community assessment process, we address health needs such as mental health, access to care, health risk behaviors, and others through the creation and execution of a Community Health Implementation Strategy (CHIS) for each of our hospitals and their communities.

The following pages highlight the key findings the Adventist Health Delano CHNA Steering Committee identified as their top priority health needs, or as we refer to them in this report, their High Priority Needs. The High Priority Needs are addressed in the Community Health Implementation Strategy and are reported on a yearly basis through the Annual Community HealthPlan Update. This is year three, of a three-year strategy to improve the health of our community. We invite you to learn about the actions, activities and programs that have been implemented in 2025.

Action Plan for Addressing High Priority Needs

The following pages reflect the goals, strategies, actions, and resources that Adventist Health Delano provided in 2025 to address each selected High Priority Need.

ADDRESSING HIGH PRIORITY: Access to Care

GOAL	Advocate and collaborate with internal and external partners to identify community members experiencing burdens with respect to obtaining access to care.

Strategy 1:	Utilize stakeholders' existing intake processes to identify those experiencing access to care challenges and enroll and direct them to existing services and programs.
Strategy 2:	Collaborate with internal and external partners to identify and engage existing public and community-based services, while leveraging Adventist Health's platform to enroll families into existing programs that decrease barriers to access to care.
FY 2025 YEAR THREE Actions: Program/Activity	

COMMUNITY IMPACT SUMMARY/ALL STRATEGIES

In 2025, Adventist Health Delano worked closely with a range of local partners and community organizations to advance wellness education and improve access to healthcare services for medically underserved populations in Delano and McFarland. Through these efforts, the organization increased awareness of its financial assistance programs, which provide free or discounted care in accordance with hospital policy, and help connect individuals to essential health services based on community needs.

Throughout the year, Adventist Health actively participated in community collaboratives, including the Delano Community Alliance and Delano Connections Center. These partnerships supported the delivery of health education, improved awareness of available services, and strengthened referral pathways to care.

As part of its preventive health initiatives, Adventist Health also partnered with local school districts and the City of Delano to offer free flu vaccinations in advance of the 2025 flu season. In partnership with the City of Delano and Senior Center, Adventist Health successfully provided five education series sessions for local seniors sharing access to care and resources in the community. In addition, Adventist Health collaborated with community organizations to share resources and promote the overall health and well-being of residents.

In Partnership with the City of Delano Transportation Services, Adventist Health assisted in the facilitation of transportation support services at no cost to residents seeking preventative care services. These free services removed barriers for care around transportation services.

ADDRESSING HIGH PRIORITY: Financial Stability

GOAL	Advocate for and collaborate with internal and external partners to connect community members to resources that improve financial literacy, lessen financial burden, and/or promote economic development.

Strategy:	Leverage pipeline programs for healthcare careers to develop clinical workforce.
FY 2025 YEAR THREE Actions: Program/Activity	

COMMUNITY IMPACT SUMMARY/ALL STRATEGIES

In 2025, Adventist Health Delano continued its strong partnerships with local public and private educational institutions to provide clinical placements for nursing and allied health students. By offering accessible, local training opportunities, the organization enabled students to advance their education while minimizing common barriers to completion. Throughout the year, Adventist Health served as a clinical training hub for more than two hundred students pursuing careers in nursing and other healthcare fields.

In addition, Adventist Health supported collaboration with COPE Health Scholars to further strengthen a school-to-career pipeline for local high school and college students interested in healthcare professions. Through the program, students gained hands-on experience in a hospital setting, providing valuable exposure to clinical environments and potential career pathways. In 2025, more than twenty local students participated in the COPE Health Scholars program, contributing to the development of a skilled and locally rooted healthcare workforce.

Throughout the year, Adventist Health also partnered with the Delano Chamber of Commerce to support local financial literacy courses providing community members access to quality educational support.

ADDRESSING HIGH PRIORITY: Health Conditions

GOAL	Reduce chronic health conditions through education and support services in community.

Strategy 1:	Expand partnerships to promote health education resources and support.
Strategy2	Expand access to healthy foods through community programs.
FY 2025 YEAR THREE Actions: Program/Activity	

COMMUNITY IMPACT SUMMARY/ALL STRATEGIES

In 2025, Adventist Health Delano strengthened its partnerships with local community-based organizations to advance chronic disease prevention and expand wellness education. As part of these efforts, the organization hosted a quarterly series workshop at the Delano Senior Center, covering important topics such as available health services, mobility, nutrition, and diabetes management.

To further support participants, Adventist Health collaborated with Community Action Partnership of Kern and local churches to provide nutritious food boxes to attendees, helping address immediate food needs alongside health education.

The organization also took proactive steps to address food insecurity by implementing screenings at key intake points, including the emergency department and local clinics. Through these screenings, individuals were connected to essential resources and information about local food access. These efforts helped increase awareness, reduce food waste, and encourage participation in public assistance programs such as WIC, SNAP, CalFresh, and reduced-price school meal programs.

In support of individuals experiencing homelessness, Adventist Health provided more than 3,200 warm meals to a local homeless navigation center, offering both nourishment and dignity to vulnerable community members.

Additionally, for more than a decade, Adventist Health has supported a community garden located on hospital-owned land. By providing administrative oversight, water access, and maintenance, the garden supplies fresh produce to participating families, helping reduce food insecurity while promoting self-sufficiency and healthy living. In total, over seventy local families are provided access to the local produce grown in partnership with Adventist Health serving over 350 family members.

Significant Identified Health Needs

The Adventist Health Community Well-Being team and community partners collectively reviewed all relevant significant health needs identified through the CHNA process. Using a community health framework developed for this purpose, 12 significant health needs were initially considered. The list of significant needs are as follows:

- Access to Care
- Community Safety
- Community Vitality
- Education
- Environment & Infrastructure
- Financial Stability
- Food Security
- Health Conditions
- Health Risk Behaviors
- Housing
- Inclusion & Equity
- Mental Health

From this group of 12, several high priority health needs were established for Adventist Health Delano. High priority health needs were chosen as they had demonstrated the greatest need based on severity and prevalence, intentional alignment around common goals, feasibility of potential interventions, and opportunities to maximize available resources over a three-year period.

Using the criteria mentioned above, we were able to determine which needs were high priority, as compared to those that were significant needs. The High Priority Needs are the focus of the community health implementation strategy and this accompanying Community Health Plan Update, FY 2025. The remaining significant health needs are not addressed directly but will likely benefit from the collective efforts defined in this report.

TABLE OF SIGNIFICANT IDENTIFIED HEALTH NEEDS

Access to Care
Financial Stability
Health Condition
Lower Priority Needs that will not be addressed directly by Adventist Health Delano due to limited resources, expertise and feasibility of viable interventions
Housing
Health Risk Behaviors
Financial Stability
Food Security
Environment & Infrastructure
Inclusion and Equity
COVID
Education
Community Vitality
Community Safety

Scan the QR code for the full Secondary Data Report

Community Health FinancialAssistance for Medically Necessary Care Commitment

Adventist Health understands that community members may experience barriers in paying for the care they need. That is why we are committed to providing financial assistance to those who may need support in paying their medical expense(s).

Community members can find out if they qualify for financial aid in paying medical bills by completing a financial assistance application. Applications can be filled out at the time care is received or after the bill has been administered. To access the financial assistance policy for more information or contact a financial assistant counselor, please visit us at Adventist Health - Help Paying Your Bill.

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Thank you for reviewing our Implementation Strategy Year Three Update, FY 2025.
We are proud to serve our local community and are committed to making it a healthier place for all.
To provide feedback on this community benefit report or other reports referenced, please email community.benefit@ah.org. You may also request a copy free of charge.

To review this report as well as our most recent Community Health Needs Assessment and Community Health Implementation Strategy please visit: Adventist Health Delano Community Benefit or Adventist Health Community Benefit.

Adventist Health
Delano