

MORE

COMMUNITY VOICES





Adventist Health

Adventist Health is a faith-based, nonprofit, integrated health system serving more than 100 communities on the West Coast and Hawai'i, with over 440 sites of care, including 27 acute care facilities. Founded on Adventist heritage and values, Adventist Health provides care in hospitals, clinics, home care agencies, hospice agencies and joint-venture retirement centers in both rural and urban communities. Our compassionate and talented team of more than 38,000 includes employees, physicians, allied health professionals and volunteers driven in pursuit of one mission: living God's love by inspiring health, wholeness and hope. Guided by our mission, Adventist Health supports purposeful work to address the social drivers of health, with a special focus on underserved members of the communities in which we operate. Together, we are transforming the healthcare experience of our communities with a whole-person focus on physical, mental, spiritual and social healing to support well-being.

2026 Community Health Implementation Strategy

Building upon the communities' voices, stories, and priority areas shared in the 2025 Community Health Needs Assessment (CHNA), in the following pages you will find the 2026 Community Health Implementation Strategy (CHIS).

This CHIS is a long-term community health improvement plan that strategically implements programs to address the high priority health needs identified in the CHNA.

We welcome collaboration with all local partners and community members, empowering our community to own the potential of healthy living for all.

Scan QR code or visit

<https://www.adventisthealth.org/documents/community-benefit/2025-AHCL-CHNA.pdf> to read about the latest findings and high priority needs identified in the 2025 CHNA.



High Priority Health Needs That Will Be Addressed

After conducting our CHNA, we identified priority areas where our resources, expertise, and partnerships can make a meaningful impact.

In partnership with community stakeholders, our hospital has strategically prioritized efforts to address:

Education

Housing

Social & Economic Context

Needs Hospital Plans Not To Address

Concentrating our resources on the above health needs will strengthen our ability to deliver effective interventions that are aligned with our operational capacity. The remaining lower identified health needs:

Access to Care, Climate & Natural Environment, Community Safety, Financial Stability, and Mental Health – will not be addressed but are expected to benefit from the existing community partnerships and organizations who are currently addressing the need.

Scan QR code to learn more about our collaborative approach for selecting our high needs for the 2025 CHNA:

Section V. Process And Methods To Conduct The CHNA

H. Criteria & Process Used for Identification & Prioritization of Health Needs



PRIORITY NEED

Education

Population(s)

Lake County residents—including families, seniors, and youth—seeking quick, reliable access to health, social service, and emergency resources.

Root Cause(s) of High Need:

- Lack of awareness about available community resources.
- Fragmented service delivery across multiple agencies.
- Limited internet access and digital literacy among vulnerable populations.
- Over-reliance on word-of-mouth, leading to gaps in access.

OBJECTIVE: Improve community-wide access to essential services by creating a user-friendly, multi-agency resource guide that connects residents with health, social, and emergency services.

ACTIONS:

- Develop a 16-agency resource pamphlet with contact info and services offered.
- Integrate QR code for easy cell phone access to online resources and updates.
- Partner with Clear Lake Fire Department and EMS for distribution during calls, events, and community outreach.

Aim Statement: By 2026, distribute at least 3,000 resource pamphlets annually across Lake County, ensuring residents have immediate, clear access to critical health, safety, and social support services. Progress will be measured by tracking quarterly distribution totals, # of pamphlets to each agency and percent of increased agency service utilization.

PROGRAM:
Lake County
Resource Access
Pamphlet
Initiative

Existing Initiatives/Projects

- CHW/CHR training series
- CalAIM Education
- Mobile outreach and vendor fairs

Data Source(s)

- Lake County CHNA (Community Health Needs Assessment) 2025
- Agency service utilization reports
- Feedback from EMS/fire on calls where resources are provided
- Number of Pamphlets Distributed to each organization
- Number of times QR Code is accessed

Partners
Internal

- AHCL Community Health Department, AHCL Marketing

Champion:
Willie Sapeta

External

- Clear Lake Fire Department, EMS, 16 participating agencies (social services, behavioral health, housing, food access, education, etc.)

Available Resources

- Print and digital design/production capacity
- Partnerships with 16 local agencies
- Distribution channels through Fire/EMS, clinics, schools, and community hubs
- QR code technology for mobile-friendly access

PRIORITY NEED
Housing

Population(s)

Low-income and housing-insecure residents of Lake County—including families transitioning out of homelessness, domestic violence survivors, and individuals setting up stable homes after crises.

Root Cause(s) of High Need:

- Barriers such as transportation, income instability, and limited access to affordable retail goods.
- Many households move into empty units without essential furniture or household supplies.
- High rates of poverty and homelessness in a rural county with limited affordable housing stock.

OBJECTIVE: Reduce barriers to stable housing by providing essential household items to individuals and families moving into new homes—helping them create safe, functional living spaces and improve long-term housing retention.

ACTIONS: *Inspire Hope Warehouse to collect and distribute returned or second-run goods (e.g., from Costco and other major retailers).*

- *Partner with local agencies, shelters, and faith-based organizations to identify households in need.*
- *Offer pickup and delivery support for households lacking transportation.*
- *Track distributions and client outcomes to inform future resource allocation.*
- *Explore expanding warehouse capacity and volunteer base for broader reach.*

Aim Statement: By 2026, ensure at least 100 Lake County households per year receive essential furniture and household items through Inspire Hope Warehouse—supporting stable housing transitions and reducing recidivism into homelessness.

PROGRAM:
**Inspire Hope
Warehouse –
Household Support
Program**

Existing Initiatives/Projects

- Inspire Hope Warehouse operations (ongoing)
- Partnerships with shelters and rehousing programs
- Community drives and volunteer engagement for warehouse support

Data Source(s)

- Lake County Community Health Needs Assessment (CHNA)
- Warehouse distribution logs and recipient feedback
- Local homelessness and housing insecurity statistics
- Number of partner pickups and families helped

Partners
Internal

- Adventist Health Clear Lake Community Health Team

Champion:
Don Smith

External

- Local shelters and transitional housing programs, Lake County Social Services, Costco and other retail partners
- Faith Partners
- City of Clearlake

Available Resources

- Warehouse facility and donated goods supply chain
- Partnerships with major retailers (e.g., Costco)
- Adventist Health administrative and logistical support

PRIORITY NEED

Housing

Population(s)

Homeless and inadequately housed residents of Lake County—including post hospitalization/recuperative care patients, justice involved residents, and post rehabilitation clients.

Root Cause(s) of High Need:

- Lack of adequate housing units.
- Lack of resource management for re-stabilization.
- Barriers to societal acceptance.
- Underlying undiagnosed medical conditions.
- Lack of employment options and skill training.

OBJECTIVE: Add capacity of Hope Center for an additional 20 beds with accompanying support services. Relocate Restoration House's 10 beds to Hope Center location for optimum services. Expand community gathering and meeting spaces to accommodate the new 50 bed capacity and walk-in clients for housing navigation and day-habitation services.

ACTIONS:

- Utilize available PATH funding for expansion of buildings and operational services: Contract with architectural and construction firms for the expansion of building footprint and tie-in to existing spaces.
- Ensure existing services and clients are not impacted by the construction process.
- Establish new staffing model and personnel for the increased capacity.

Aim Statement: By December 2026, 20 additional client rooms, support services, and meeting spaces are completed, and all Restoration House clients will be transitioned to the new Hope Center space, ensuring that Lake County residents experiencing homelessness, inadequate housing, and post hospitalization stabilization have an opportunity to reside at Hope Center and receive services.

PROGRAM:

Hope Center
Expansion &
Restoration House
Relocation

Existing Initiatives/
Projects

- Restoration House
- CHW Community Supports

Data Source(s)

- Lake County (CHNA)
- HUB Coordinated Entry
- Partnership Health Plan CalAIM Reports for Community Supports
- Number of Clients residing at and graduating from Hope Center

Partners

Internal

- AHCL Community Health Department
- AHCL Clinics
- Special Projects
- Nutrition Services Department

Champion:
Ronni Duncan

External

- Lake County (Behavioral Health, Public Health, Probation)
- Lake County EMT/ Fire District
- City of Clearlake Police
- Population Health Innovation Lab
- City of Clearlake

Available Resources

- Existing Hope Center and Restoration House staff
- Partnership Health Plan CalAIM Community Supports
- PATH Cited Grant Funds

PRIORITY NEED

Social & Economic Context

Population(s)

Lake County Tribal members that receive care in the hospital and clinical settings.

Root Cause(s) of High Need:

- Gaps in the cultural identity and traditions of the Native community in Lake County.
- Patients fear receiving healthcare in western medicine spaces.
- Lack of understanding of the importance of honoring tribal traditions.
- Inpatient services are not available in Lake County at Tribal Health, so patients either go to the county hospitals or do not seek treatment.

OBJECTIVE: Strengthen relationships between our healthcare systems in Lake County and the Indigenous communities we serve. Seek Native voices in determining the gaps in Western Medicine and Tribal Traditions.

ACTIONS: The following strategies and programs will be implemented to better understand Tribal traditions and policies and procedures that may be changed to bridge gaps.

- Host four meetings with Tribal members/leaders to discuss and learn tribal traditions in birthing, registration policies, emergency room visits, and surgery.
- Establish a Tribal Voices Advisory Council to meet quarterly.
- Establish a Tribal Healthcare Mentoring program for Tribal youth.
- Celebrate the new goals and accomplishments of the partnership in an annual gathering of community and tribal members.

Aim Statement: By December 2026, Lake County Health Care Systems will develop and adopt new policies/procedures recognizing Tribal traditions in birthing, registration, ER visits and Surgery. A new Tribal Voices Advisory Council will be established and consulted for additional areas of bridges that can be sought for continued collaboration between Western Medicine and Tribal Traditions.

PROGRAM:
Circle of Care
Bridging Tribal
Tradition and
Healthcare

Existing Initiatives/Projects

- Tobacco Cessation Programming
- Hope Center
- CalAIM
- PHIL Heart –to-Heart grant with Merck & John Hopkins

Data Source(s)

- Risk Management written policy changes
- Epic
- Partnership Health Plan
- Attending partners to trainings
- Participation # in Tribal Voices Advisory Council and Mentoring Program

Partners

Internal

- Med/Surg Department
- Emergency Department
- Surgery Department
- Operations Directors
- Risk Management
- Adventist Health

External

- Kno'Qoti Native Wellness
- Sutter Lakeside Hospital
- Mendocino Community Health Centers

Champion:

Kno'Qoti Native Wellness Inc.

Available Resources

- Community Health
- Case Management
- Risk Management
- Emergency Department
- Surgery Department
- Registration

Social & Economic Context

Population(s)

Uninsured migrant and local farmworkers and family members.

Root Cause(s) of High Need:

- Migrant and undocumented farmworkers do not have access to consistent healthcare services as they travel county to county.
- Migrant farmworkers don't have access to local healthcare resources.
- Fear of undocumented status prevents traveling to public healthcare settings.

OBJECTIVE: Provide essential health services to our agricultural farmworkers and their families, prevent serious health issues from going undiagnosed and untreated ensuring that workers can continue their vital contributions to the local economy while maintaining their health.

ACTIONS: *The following strategies will be implemented to provide a safe and culturally appropriate healthcare setting.*

- Identify a secure, safe, and local farm/vineyard/winery partner to host the event.
- Provide health screenings, dental screenings, vaccination, and immunizations.
- Provide family friendly activities.
- Provide MediCal Insurance signup opportunities.
- Weave in quality messaging to educate on healthy lifestyles.
- Provide connection to local healthcare providers for follow-up appointments.
- Provide a meal.

Aim Statement: Host site specific farmworkers health fair that connects migrant (including undocumented) and local agricultural workers with needed healthcare services and healthcare insurance available in Lake County. .Process measures to include # of screenings etc.. # attendance, #meals, # of agencies attending

PROGRAM:
Harvesting Health
Sowing Seeds of Hope for Lake County Farmworkers

Existing Initiatives/Projects

- Community Health
- Street Medicine Van
- Public Health Wellness on Wheels
- AHLIC Dental Van

Data Source(s)

- Partnership HealthPlan
- Referral and Call Center
- Number of Property Owners (vineyard, orchard, farm) and agencies that participate
- Number of attendance, screenings, meals.
- Number connected to healthcare appointments

Partners

Internal

- Community Health
- Dental
- Nutrition Services
- Street Medicine
- Philanthropy
- Marketing

External

- Public Health
- Behavioral Health
- Wine Alliance
- Chamber
- Partnership HealthPlan
- MCHC
- Sutter Lakeside

Champion:

- Special Projects

Available Resources

- Community Health CHWs
- Dental Health Providers and Dental RV
- Nutrition Services Team
- LCPH WOW
- LCBH Mobile Crisis Unit
- AHLIC Shower Trailer

APPROVAL PAGE

2026 CHIS Approval

In response to the 2025 Community Health Needs Assessment, this Community Health Implementation Strategy was reviewed and approved by our Hospital Board as well as the Adventist Health System Board on April 23, 2026.

The entire report is published online and available in print form by contacting community.benefit@ah.org.

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[AdventistHealth.org](https://www.adventisthealth.org)